



TaraNotes

Annual Issue 2023

MESSAGE FROM THE PRESIDENT

Dear TaraNova Members:

I am once again pleased to announce that Maintenance Fees for 2024 have not increased. Your Management Company and your Board of Governors thoroughly reviewed the financial information, and all agreed to maintain the 2024 dues at the current rate. I am very proud to state that there are not many, if any, timeshare, or vacation clubs, that have been able to keep members' fees at a reasonable rate while maintaining the units. Our members, for the most part, are paying less per week for their vacation accommodation than what they would have to pay in a low/moderate hotel room. Don't forget, the majority of the TaraNova units are 3-bedroom units with the others being a minimum of 2 bedrooms.

We have been extremely lucky with the warm weather, especially through the Thanksgiving weekend. However, the cold will soon be upon us. Start reserving your winter holidays as soon as possible. Whether it be winter wishes of skiing and skating, or sitting by a pool, beach or exploring new eco friendly tours. Whatever your wishes, let TaraNova customer service help you book your special holiday using your TaraNova week(s).

TaraNova will be 33 in January! I was with TaraNova in the beginning, and I am so pleased that many of our first members are still vacationing with us. For those last-minute planners, we still have some weeks available at your resorts for 2023 but contact us soon as they will go fast! It has been gratifying to see that many of our members are now including their children and grandchildren in their vacations. We have decided to send out the Annual Newsletter in the Fall/Winter season and will include the Presidents' Letter in that mailing. We will also be emailing any special or important facts periodically throughout the year that may be of interest to you.

Our members continue to prepay early to reserve their desired TaraNova vacation weeks and also to receive the highest Advantage Program Fees or High TP Deposit weeks in RCI. At this time, our AP members are receiving between \$600-\$700 in cash points for their weeks and they have been traveling using their AP cash. The COVID years are over, and our members are using their deposited and hold-over weeks to plan longer family vacations. Please look at the IMPORTANT NOTICE page in this Newsletter for our new e-transfer availability for your Maintenance Fees.

We had many members take advantage of our 2 for 1 weeks in Costa Rica and they were pleased with the tours provided by Sol Tropical. There have also been upgrades to many of our units in our resorts and our members are letting us know that the improvements are appreciated.

Thank you to the Board of Governors and to the Management and staff for their continued efforts on behalf of the members. As always, your TaraNova Customer Service Team is dedicated to assisting you in all your TaraNova vacation needs.

Wishing you all a Safe Holiday Season.

Regards, Teresa Knapp

TARANOVA HOME BASE PROPERTIES

Tahoe Summit



Description: This year-round destination is renowned as one of America's most popular for skiing in the winter and for its lake beaches and hiking in the summer boasting stunning scenery in all seasons, Lake Tahoe offers a diverse choice of vacations. All levels of skiing and snowboarding blend with the excitement of the apres-ski in the casinos or cozy restaurants in the winter. Summer is all about boating, exploring & relaxing on the beaches that line this huge expanse of water.

Units/Amenities: 2 bed/6 - All units are equipped with: Full Kitchen, Dishwasher, Microwave, Stove, Fireplace, Carpets, AC & Free Wi-Fi. Skiing, Fishing, close by. Sat-Sat check in.

Attitash Mountain Village



Description: New Hampshire is a wonder to explore at anytime of the year. But with some of the highest ski mountains on the east coast, there's a variety of winter sports to enjoy throughout the White Mountain National Forest and Mt. Washington State Park areas. In the fall you will see the diverse colors amongst the foliage along incredible hiking trails, or while boating or other outdoor activities.

Units/Amenities: 2 bed/6 - All units are equipped with: Full Kitchen, Dishwasher, Microwave, Stove, Fireplace, Carpets, AC & Free Wi-Fi. On-site there are Indoor and Outdoor Pools, Skiing, Fishing, Games Room, Health Club, Playground, Restaurant, Tennis and more on site. Sun-Sun check in.

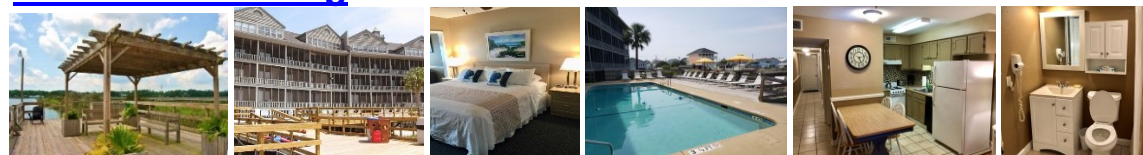
Villas Palmas, Costa Rica



Description: Costa Rica offers a combination of rainforests and beaches providing the perfect blend of exploration and relaxation. Awaken your wild side as you experience the natural wonders of the rainforests, waterfalls, and volcanoes, Get up close and personal with native wildlife and the thrills of the many outdoor adventure activities. Then relax in natural hot springs or head to the pristine beaches that line both the Caribbean Sea and the Pacific Ocean. Sun-Sun check in.

Units/Amenities: 3 bed/8 - All units are equipped with: Full Kitchen, Microwave, Stove & Free Wi-Fi. On-site is an Outdoor Pool & Tour operator.

SeaWatch Landing



Description: Looking for fun at the beach, combined with fresh coastal cuisine and warm southern charm? Myrtle Beach on South Carolina's Atlantic coast is a favorite for all ages and is the hub of the Grand Strand, a 60-mile stretch of beautiful beaches. From family attractions, amusement parks and one of the country's tallest Ferris Wheels to celebrity-designed golf courses and diverse restaurants and bars, you'll always find something new every time you visit.

Units/Amenities: 2 bed/6 & 3 bedroom/8 - All units are equipped with: Full Kitchen, Dishwasher, Microwave, Stove, Fireplace, Carpets, AC & Free Wi-Fi. On-site there is an Outdoor Pool, Hot tub, Fishing, and more one site. Sat-Sat check in.



Letters & Surveys TaraNotes 2023

The Resort Surveys that we send to you after your visit have been extremely helpful to us. If you see something that should be looked after, please let the front desk know right away so they may try and rectify it during your stay. Your comments and feedback help us to improve and maintain your resorts. We appreciate you taking the time to complete the survey.

Good morning, Pam. Hoping you had a great Family Day weekend. Our friends....and their two friends, had a very good vacation experience at Villas Palmas. On their return home, we were able, by telephone, to complete the survey. Additional comments: a) by using both taxi and uber, they were able to easily travel away from the resort; b) could have used one additional set of towels for each guest (4); c) unit deficiencies had to be resolved only during daytime hours; d) both the quality of the tours(5) , and the tour operator, were highly praised;) They met and interacted with a variety of guests from Canada, USA, and Europe. Thanks for all your help in arranging this wonderful vacation for our friends. **Editors Note: Please request additional items at the front desk. Maintenance is conducted through the day to provide the least amount of disturbance as most guests are out of the unit at that time.**

Good morning, Rosanne! We would like to book the large 3-bedroom unit at Seawatch Inn, Garden City Beach for2024. I am hoping this email arrives in time for the booking (I'll have my fingers crossed for next week too!) We're expecting both daughters and their husbands to join us this time. Had a lovely time in June with my cousin and her family.... it's a sigh of relief that everything has opened up again. I would give the survey a 10 across the board. Lots of nice renovations done and the staff are second to none.

Our washer/dryer unit was not working, and we had it totally replaced with a brand-new unit the next day. You can't get service like that anywhere. Thanks for taking such good care of us and the property.

As usual Judy and I always enjoy our stay at Attitash. Unfortunately, we have had a lot of rain this week, but we still managed to fit our pool time in. In talking with Nicole this morning, we understand that there is new management here. As we have mentioned to you previously Attitash is our #1 favourite as the team here works hard and successfully to ensure we enjoy our stay (even the pool is cleaner). The WiFi is very poor which is affecting our device apps when they are trying to do security authentication for Judy & I. Therefore, we have turned our access to Attitash WiFi off and are surviving on our cell phone data plan; reducing our ability to use our devices. We reported this to Nicole, and she was going to put a call into Spectrum (their Wifi provider). **Editors Note: We are trying to implement the best possible wifi, however we are in the Mountains!**

Rosanne: Thank you so much for a copy of the contract with your organization. You have been extremely helpful. It is nice to know that there are still some amazing people out in the world who are willing to help.

Taranova: It was a wonderful vacation, so glad we could finally make it after the pandemic! I cannot express enough how welcoming and wonderful the "new crew" is at the Seawatch Inn. Very personable, professional and smiles all around. After driving for so long it was the greeting you hope for. They even apologized for not having our unit ready when we pulled in 1 hour BEFORE check-in time. We were early, there was no need for them to apologize, and yet they did. We were content to go to the Causeway restaurant for a bite to eat to wait, but they made sure all was ready within 10 minutes.

The new look for the large 3-bedroom unit is spectacular. Love the decor, fell in love with the turtle chair and we spent some time looking for one to take home too lol. The unit still has a few minor hiccups from the first renovation debacle in 2019 but this new team is eager and willing to address any little detail anyone might have. They are family friendly, fun and efficient all rolled into one. It was a pleasure being there.

We have been enjoying our stay in SC; we are in unit 302 & I want to share how impressed we are with the changes/upgrades to the Tara Nova units! Thank you for the 'heads up' that the units were being painted, etc. The wall color is beautiful, and the furniture & accents are a wonderful improvement. We will want to come back!!!! Also, we are very impressed with the Property Management...on the 'visual care to the property'...the cleanliness of everything.

TAHOE: RCI...Yes it has steps, but everyone is warned...consider the step climbing a positive, more calories burned and a chance to work off the muscle stiffness from skiing! Staff (Sammy) super friendly and nice. Location ideal.... stagecoach ski lift and ski rental from CV sports by the Fox and Hounds half a mile away. Shuttle bus does the loop to pick people up from the bottom of the driveway. 15min drive into heavenly but preferred the stay out of the centre this time around. DVDs are plentiful for those quiet nights in, and lots of family board games available from the office. Would come again for sure.

IMPORTANT INFORMATION

Tel: 416-499-8600 Toll Free (Canada & USA): 1-800-914-CLUB e-mail: club@taranova.com

For more information on TaraNova please visit our website at www.taranova.com. Click on “Club Info” “Bulletin Board”

Membership Options: Due to high interest, the offer of “FREE” upgrades and amendments has been extended, including a shorter term of membership. ***Offer and/or Options may be cancelled in the future at any time without notice. All offers will be valid until the expiry date stated on the Offer provided to the Member.**

Check Resort Requirements: Always check with the resort directly for information on any restrictions, quarantine requirements, medical requirements, policies & procedures, area information/updates or any other aspect of your vacation resort and area that you may be required to know.

Protect Your Vacation (CAP): We suggest you purchase our CAP to ensure your accommodation week will be available should you need to cancel for any reason. (Visit www.taranova.com “Club Info” “Bulletin Board” DID you KNOW #9). Especially during COVID, please investigate medical, travel, vacation interruption and other insurance.

Visiting Resorts: Whether you are staying at a TaraNova resort, or any other resort, if you have any issues or concerns, please contact the front desk at the resort that same day in order that they may assist you during your stay. If you have any specific requirements, please check with the resort before you confirm the week.

Travel Restrictions: Always check to make sure of any and all mandates regarding flights, land travel, border crossings, entry and re-entry requirements, country, vaccine, tests, and any other imperative issues.

Important Dates: November 15th is the last day to bank your current year’s week in RCI. Advantage Program must be deposited with live future inventory while supplies last.

NEW: ONLINE BANKING PAYMENT OPTION: We now offer the ability to e-transfer in Canadian funds. Please contact the office for the amount as this may change due to foreign exchange rates. You MUST include your membership # on the memo section of the transfer. The e-transfer address is: rosanne@taranova.com

TaraNova Board of Governors

Your Board of Governors exercises authority over and ultimately controls your resort properties, approves the annual budget, and fully understands how the Club is managed. The Board works closely with management to ensure the Club operates and fulfills its requirements to the members. Please review the important Announcement from the President of TaraNova, attached to this Newsletter regarding the dues for 2024. Every year at least one Board Member is elected for a 3-year term to ensure continuity of experience. All members in good standing may seek election. Both April Bayer-Murchison and Clarence Clarke were re-elected by acclamation to serve for the 2023-2026 term. Both John Brunt and Derek Clarke have confirmed they will be seeking re-election for the 2024-2027 term. If you are interested in becoming a Board member, please contact Teresa Knapp on or before December 31, 2023, at club@taranova.com